CSISG Methodology and Capabilities Program 2013
Registration Form

A. Attendee Particulars

Name as in NRIC / Passport: __________________________________________

Office Address: _____________________________________________________

NRIC / Passport No.: ________________________________________________

Date of Birth: ______________________________________________________

Nationality: _________________________________________________________

Gender (Please check one): ☐ Male ☐ Female

Tel (Mobile): _________________________________________________________

Tel (Office): _________________________________________________________

Fax No.: ____________________________________________________________

Office Email Address: ________________________________________________

Work Organization / Employer: _________________________________________

Designation: _________________________________________________________

Work Industry (Please check one): ☐ Consulting ☐ Education ☐ Finance ☐ Food & Beverages

☐ Healthcare ☐ Information Technology ☐ Public Service ☐ Retail

☐ Transport & Logistics ☐ Tourism ☐ Others: ________________________

How did you first learn about this program? (Please check one): ☐ CSISG Subscription ☐ Emailer ☐ ISES Member(s) ☐ ISES Website

☐ My network ☐ Print Ad ☐ Others: ________________________

Administration Building 81 Victoria Street Singapore 188065
Tel: +65 6828 0111 Fax: +65 6828 0690 www.smu.edu.sg
Reg. No. 200000267Z
B. Program Details & Fees

<table>
<thead>
<tr>
<th>Program Item</th>
<th>Fees Payable</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSISG Methodology and Capabilities Program</td>
<td>Public: SGD 2,400</td>
</tr>
<tr>
<td>21 May 2013 (TUE)</td>
<td>CSISG Subscribers: SGD 2,000</td>
</tr>
<tr>
<td>9 am to 6 pm</td>
<td>(For more details on becoming a CSISG subscriber,</td>
</tr>
<tr>
<td></td>
<td>please visit <a href="http://ises.smu.edu.sg/ises/corporate-">http://ises.smu.edu.sg/ises/corporate-</a></td>
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<tr>
<td></td>
<td>services</td>
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<tr>
<td>CSISG Methodology Certified Associate Examination</td>
<td>SGD 500 per attempt per attendee</td>
</tr>
<tr>
<td>22 May 2013 (WED)</td>
<td></td>
</tr>
<tr>
<td>9 am to 11 am</td>
<td></td>
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</tbody>
</table>

Total (Please check one):
☐ Public: SGD 2,400
☐ Public + Examination: SGD 2,900
☐ CSISG Subscribers: SGD 2,000
☐ CSISG Subscribers + Examination: SGD 2,500

C. Terms and Conditions

• Your particulars will only be used for ISES’ internal use.
• GST of 7% is payable on the fees stated.
• Confirmation of attendance will be sent to you via email upon receipt of the due payment in full.
• All registrations have to be sent in before 13 May 2013, Monday.
• No refunds will be given, however you may nominate someone else to take your place at any time prior to the commencement of the Workshop.
• The passing grade for the examination is a minimum of 80% of the total marks awardable.
• Results will be released after 2 weeks upon completion of the examination.

D. Attendee Acceptance

Attendee Signature: ____________________________________________________________

Date: ______________________________________________________________________

Payment Instructions:

1. Please complete and sign this registration form and send a copy to Ms Nicole Loh (Fax: +65 6828 0690 or email: nicoleloh@smu.edu.sg)

2. Post duly signed form together with a cheque* to:
   Singapore Management University
   c/o Caroline Lim, Director
   Institute of Service Excellence (ISES)
   Singapore Management University
   Administration Building
   81 Victoria Street
   Singapore 188065

   * Cheque should be crossed and made payable to “Singapore Management University - ISES”. Telegraphic and interbank transfers are also available; please contact us for more details.