

John S. Hamalian

Innovation and Transformation Catalyst

Advisor, Facilitator, Trainer and Coach



Background:

John S. Hamalian has over 20 years of experience at General Motors and Dell, specialising in Innovation, Change and Transformation, Digital-Age Enterprise, Management, Strategy, Lean-Agile-Design Thinking and Organisational Development.

With assignments based in the USA, China, Korea, Germany, India and Singapore, including 2 Asia-Pacific Regional Director positions, John thrives in global and culturally-diverse environments. He has lived in Asia for 20 years, with experience in 32 Asian countries

John is an active speaker and writer on Innovation, Management, Strategy and Asian culture, has visited more than 70 countries, including the entire Far East of Asia, and speaks conversational Mandarin Chinese.

Specific Expertise:

- Innovation techniques, methods and culture
- Lean Management and Leadership
- Agile Thinking and methodology
- Design Thinking / Human-Centricity
- Business and Service Excellence
- Organisational Change and Transformation
- End-to-End Process Improvement
- Strategy Development and Deployment
- Culture Building and People Development
- Training and Coaching – Hard and Soft Skills

Key Companies:

- Marina Bay Sands
- Cathay Pacific Airlines
- Great Eastern Life
- Daimler-Benz
- Fairchild Semiconductors
- Resort World Sentosa
- DAMCO (Maersk)
- Maxeon Solar Technologies
- Kuok Group
- Western Digital
- General Motors
- DELL
- MAF Property. Leisure & Retail
- Government (various)

Services Offered and Relevant Experience:

TRAINING

Experience:

Vast experience in classroom training, workplace learning and on-the-job training since the year 2000. Many hundreds of learners engaged through more than 1000 learning hours. Designed, developed and delivered many different learning programmes related to Innovation, Leadership, Management and Strategy

Current Training Themes:

- Essential Thinking Traits for the Digital Age
- Total Transformation (not just 'Digital')
- The Smart, Digital-Age Enterprise
- Lean-Design-Agile Thinking
- Agile Planning
- Service Excellence Powered by Lean-Design Thinking
- The Digital-Age Leader
- The Undiscovered Side of Lean
- The Yin-Yang of Innovation
- Design The Future! Innovative Business Process Transformation
- Agile Problem Solving
- Innovation Excellence: The 7 Disciplines of Effective Innovation
- Developing an Agile, Experimental Mindset
- Innovation Culture
- The New Nexus: Transforming the Modern Enterprise
- Disrupt Yourself or Be Disrupted! The 10 INTERNAL Disruptions

FACILITATION and COACHING

Experience:

- Led over 25 Innovation Events across all kinds of functional disciplines, resulting in a 25% to 50% improvement in Customer Experience, Delivery Time, Productivity and Quality, while also engaging employees and increasing staff Morale

- Facilitated over 20 Leadership Strategy sessions for organisations across various business sectors. Results include aligned teams, sense of common purpose and improvements in business performance.

Current Service Offerings:

- Facilitate Innovation Events (Sprints, etc)
- Facilitate Leadership Strategy and Alignment Sessions
- Facilitate Opportunity Discovery Events
- Coach and Advise Transformation Journeys