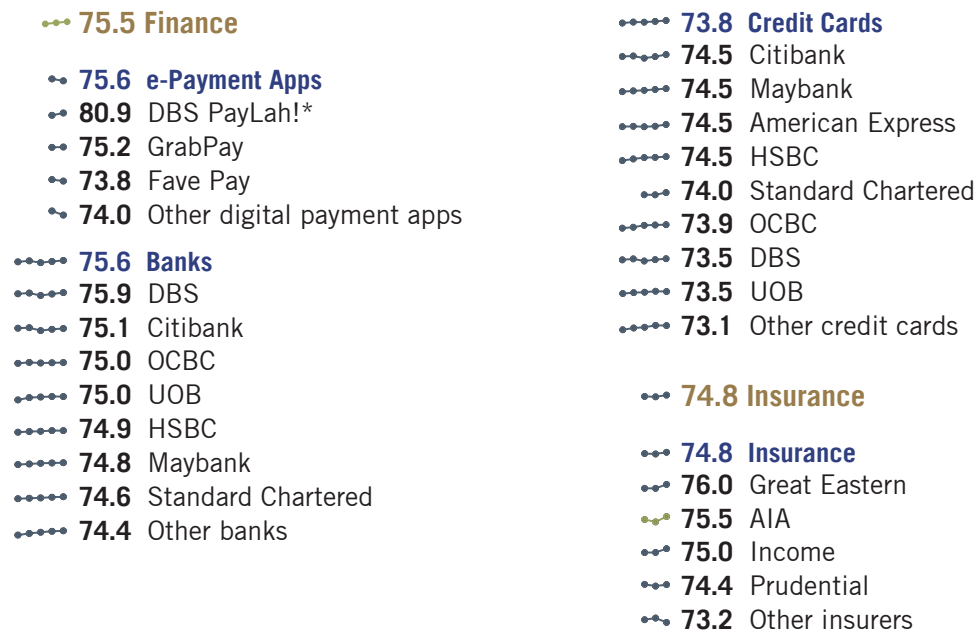




2022 Q4 SCORES FINANCE AND INSURANCE



This chart summarises the results of the CSISG 2022 satisfaction scores in the Finance and Insurance sectors at the sector, sub-sector and company levels.

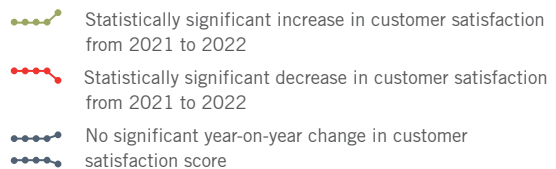
The sector scores (in gold) represents a weighted average of their respective sub-sector scores (in blue). Satisfaction scores for sub-sectors with individual company scores are weighted averages of these individual company scores.

All scores displayed are accurate to one-decimal place. Entities are presented in decreasing levels of satisfaction.

* Companies indicated with an asterisk(*) are companies that have performed significantly above their sub-sector average at 90% confidence.

* Sub-sectors indicated with an asterisk(*) are sub-sectors that have performed significantly above their sector average at 90% confidence.

The sparklines indicate the satisfaction score of their respective sectors, sub-sectors, and companies over the past few years.



Entities shown in this scorecard have samples of N≥50.