



2020 Q3 SCORES FOOD & BEVERAGE AND TOURISM

76.1 Tourism

76.1 Attractions

- 78.9** Singapore Zoo*
- 76.2** Gardens By The Bay
- 72.7** Universal Studios
- 72.2** Sentosa
- 77.7** Other attractions

73.6 Food & Beverage

73.8 Restaurants

- 76.2** Din Tai Fung
- 73.5** Sakae Sushi
- 72.4** Crystal Jade Kitchen
- 71.2** Pizza Hut
- 71.0** Swensen's
- 74.2** Other restaurants

73.6 Cafes & Coffee Houses

- 77.1** Starbucks
- 72.7** Ya Kun
- 68.3** Toast Box
- 73.7** Other cafes & coffee houses

73.1 Fast Food Restaurants

- 75.1** Burger King
- 74.7** McDonald's
- 74.6** Subway
- 69.9** KFC
- 72.6** Other fast food restaurants

This chart summarises the results of the CSiSG 2020 satisfaction scores in the Food & Beverage, and Tourism sectors at the sector, sub-sector and company levels.

The sector scores (in gold) represents a weighted average of their respective sub-sector scores (in blue). Satisfaction scores for sub-sectors with individual company scores are weighted averages of these individual company scores.

All scores displayed are accurate to one-decimal place. Entities are presented in decreasing levels of satisfaction.

Companies indicated with an asterisk() are companies that have performed significantly above their sub-sector average at 90% confidence.

* Sub-sectors indicated with an asterisk(*) are sub-sectors that have performed significantly above their sector average at 90% confidence.

Entities shown in this scorecard have samples of $N \geq 100$.
